



Tidy Green Clean Highlands & Moray providing AC Marriott project with post build clean

The client

Our client ACREO was working with the new AC Marriott Hotel Inverness. We were hired to provide the post-build clean of the brand new 175-room hotel so that when it opened, it would be fit for guests and at the high standard AC Marriott expects of its hotels, worldwide.

Their challenge

Tidy Green Clean Highlands & Moray brought in a team of six at the end of February 2022, cleaning away the dust and building materials, while the build was still going on. We had to cover two buildings, 175 rooms, the gym, the bar, and the restaurant, as well as all windows inside and out. We returned throughout the year at intervals, as the build progressed, to clean further dust and debris from rooms, en-suites and corridors. Once the build was nearing completion, we started the final post-build clean, removing all final building dust and debris.

Our solution

We delivered different kinds of specialist cleaning throughout the hotel in order to bring the internal décor up to scratch. Specialist cleaning was required to remove glue, tape and silicone from doors and windows. The build had taken longer than planned, meaning the masking tape throughout the hotel used to protect edges and finishes, had hardened and cured onto numerous doors, on all floors, in both buildings. Our team worked around the clock to remove all traces whilst ensuring they did not damage the surface of any doors.

Specialist cleaning was required on the natural stone tiles of the reception toilets which had become caked in tile adhesive and grout. The tiles had become so spoiled because of the debris caused by ongoing building works that once beautiful black natural stone tiles appeared white.

An environmentally safe specialist detergent was used to gradually remove the build-up over the course of three days. The team used a mechanical floor scrubber in the main areas but for the areas closer to the edges, the team were hands on, using environmentally friendly detergent to soak and then brush all deposits away. We were able to save four natural stone floors by taking this approach, which prevented the need for a new floor which would have been at great expense.

Specialist cleaning was required to remove a water stain on a newly laid carpet. This was carried out over a series of visits to remove the stain gradually. The team did this to avoid over-wetting the carpet, which can cause mould growth, and to avoid pulling through adhesive from the base of the carpet. If we had not been successful, the carpet from the whole corridor would have needed replacing, also at great cost.

Once the build clean had been successfully completed, which saved four natural stone floors from needing to be replaced, and a whole length of corridor carpeting, saving the building contractors considerable additional time and resource, Tidy Green Clean Highlands & Moray was invited to return to perform the final sparkle clean on the whole building, removing all final dust to reveal gleaming surfaces, sparkling taps, and dust free floors. We thoroughly enjoyed the project and look forward the next challenge.

The Outcome

ACREO's Project Manager, who managed the AC Marriot build, said, "The commercial cleaning team at Tidy Green Clean are phenomenal. They work extremely hard and are ingenious and meticulous at finding cleaning solutions that are both environmentally friendly and highly effective. We have no hesitation in recommending them to any other business who is seeking commercial cleaning or post-build/sparkle cleans because they will totally exceed expectations."