



# Grampian Accounting's outstanding cleaning experience with Tidy Green Clean

## The client

Grampian Accounting is a leading Aberdeenshire accountancy firm, working with large and small businesses, sole traders and specialising in oil & gas contractors.

TGC Aberdeen West has been working with Grampian Accountancy providing office cleaning since 2020.

## The challenge

Grampian Accounting is a high-profile professional services business, with prestigious clients supported by its team of hardworking accountants and other office staff. It's essential that the workplace is kept to a physical high standard of appearance, to support the exemplary work standards the business holds to. The incumbent commercial cleaning provider was not performing at the required levels of service that Grampian Accounting expected. Office areas were left without the attention to detail they had signed up for, and therefore, they were keen to switch to a different provider, who understood what their business needed and who also shared their values.

## The solution

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## The outcome

One year on, Grampian Accounting has also benefited from TGC's Four Pillars approach, pioneered throughout the global pandemic, and had deep cleaning (fogging) services provided as well, in order to protect their people who were working from home, with occasional office visits.

Glenn Bowen of Grampian Accounting said,

"We moved to Tidy Green Clean in 2020 for our office cleaning. Before the switch, we had issues with the cleaning being done to a low standard with little effort put in. Since changing over to TGC, we have come in to a spotless (COVID protected) office with not a speck of dust in sight. Every surface is clean and dust free, even the areas under and behind desk items and obstacles. We are exceptionally happy with the service and wouldn't hesitate to recommend them to other businesses."